LOUISIANA TECHNOLOGY INNOVATIONS FUND - PROGRESS REPORT

March 1st, 1999

I DEPARTMENT/AGENCY: Department of Wildlife and Fisheries

II PROJECT TITLE:

Department of Wildlife and Fisheries "Automated Sportsman's Data System (ASDS)," a/k/a "Point of Sales (POS)"

III PROJECT LEADER:

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IV DESCRIPTION OF THE PROJECT:

LDWF is responsible for the distribution, sale and revenue collection in regards to hunting and fishing related privileges in Louisiana. LDWF desires to automate its license issuance system by implementing an electronic "Automated Sportsman's Data System (ASDS)", a/k/a "Point of Sale (POS)" system, which will issue licenses at POS as well as over the telephone and possibly through use of the internet. The automated ASDS/POS system will be an on-line system operating on a 24 hour per day, 7 days a week (24x7) basis. The ASDS/POS system will:

- ?? Validate (application acceptance or denial without clerical discretion)
- ?? Capture license buyer and sales data at POS,
- ?? Update the LDWF data base,
- ?? Assign an identification number to the license
- ?? Print a durable license at the POS
- ?? Allow the license buyer to apply for limited quota special license drawings at the POS
- ?? Utilize cash concentration, electronic fund transfers (EFT) and Automated Clearing House (ACH) systems to transfer revenue on a timely basis.

The system must be able to issue bulletins to POS terminals, conduct surveys (e.g. federal harvest information program migratory bird survey) and to make, issue, transmit and store all necessary reports and be designed to provide for credit card purchases of such licenses over the telephone and internet.

In addition to locations at license retail vendors statewide, POS terminals may be located at certain parish sheriff's offices and LDWF regional offices (for non-cash transactions only) for an estimated total of 1500 locations.

V PROJECT STATUS

- A. The project is now poised for completion within nine months. As set forth in more detail below, the contractor has committed to a fast schedule for system design and implementation. Throughout the past six months, efforts have been made to add to this system innovative features that have never been incuded in any other POS system. Many of these ideas will be attractive to the license buyer, such as federal and state duck stamps and an abbreviated Harvest Information program questionnaire. The use of ACH technology to compensate the contractor will reduce the transaction cost to LDWF when implemented.
- B. Accomplishments to date have been
 - (1) Prepared and filed Request for Proposal ("RFP").
 - (2) Held the proposor's conference.
 - (3) Received proposals.
 - (4) Evaluated the proposals.
 - (5) Chose the contractor.
 - (6) Held first meeting with contractor.
 - (7) Negotiated and signed the contract.
 - (8) Issued a Purchase Order.
 - (9) Scheduled the system design phase.
 - (10) Searched for and found all active license agents, a total of 1,598.
 - (11) Prepared and issued a press release.
 - (12) Prepared and mailed instructional and informational materials, applications and contracts for agents.
 - (13) Prepared a "Frequently Asked Questions" fact sheet to help agents.
 - (14) Began receiving and processing applications from agents.
- C. The main problem encountered thus far has been procedural delays. For example, the original timetable called for signing the contract on May 21^{st,} 1998. In spite of diligent effort, the contract was not actually signed until January 11th, 1999. This milestone was achieved 235 days after the date on the original timetable. This delay notwithstanding the schedule still calls for full implementation to be completed in under nine months. Another problem was the unexpected denial by state property control of an exemption from the "over \$250 rule" for tagging of the Verifone terminals, which cost \$268. This required unanticipated planning to determine how best to tag these units.

The schedule of remaining events as listed in the contract is as follows: D.

March 22-29, 1999: System design meeting.

April 15th: System design completion and acceptance.

July 15th: Commencement of Pilot Program at selected locations.

September 1st: Commencement of full statewide implementation.

October 31st: Completion of full statewide implementation.

COST VS. BUDGET VI

	Category	Budgeted	Actual	Projected Surplus
A.	Equipment	\$786,990	\$ none	none as yet
B.	Software	\$ none	\$ none	not applicable
C.	Telecommunications	\$ none	\$ none	not applicable
D.	Professional/ Contract Services	\$ none	\$ none	not applicable
E.	Other Costs	\$ 77,681	\$ none	none as yet
	Total Project Cost	\$864,671	======================================	\$ none as yet

ITEMIZED EXPENSES AND FINANCIAL OBLIGATIONS INCURRED VII **DURING THIS REPORTING PERIOD**

No expenses or financial obligations were incurred during this reporting period.

